



Shipping Policy:

The **adulttoyboxky.com** is not responsible for lost or stolen packages. If you do not receive your shipment please contact the shipping company directly to file a claim.

The **adulttoyboxky.com** is not responsible for packages delivered to the wrong address, due to misinformation given at the time of purchase. Please double-check that all contact information is entered accurately before completing the transaction.

Discreet Shipping:

We understand your need for discretion. All orders are shipped in unmarked packaging in standard-issued packaging from our shipping partners. Occasionally we use opaque padded envelopes, but never for anything breakable or discernable. Return addresses are also nondescript. At The Adult Toybox, we respect your privacy!

Processing time:

Transit times will vary based on your location and distance from our warehouse. 98% of the time orders are processed and shipped within 24 hours (in-stock items only) during the business week. In most cases, our shipping partners do not consider weekends or holidays such as Thanksgiving, Christmas, and New Year's Day business days, which may extend your overall transit time. If your order is shipped in more than one package, you will be notified via an email shipment confirmation and provided with all available tracking numbers.

If you have more questions or concerns regarding your shipment or our shipping policy, please contact us at adulttoyboxoakgrove@yahoo.com or 270-439-1249. We will be more than happy to troubleshoot the issue with you.